

# ARIZONA STATE UNIVERSITY GENERAL STUDIES COURSE PROPOSAL COVER FORM

# **Course information:**

Copy and po	iste <u>current</u>	course informat	ion from <u>Class S</u> e	earch/C	ourse Catalog.				
Academi	c Unit	School of Let	ters and Scien	ices	Department	<u></u>	nterdisciplinary and Li	iberal Stud	ies
Subject	OGL	Number	200	Title _	Introduction to Or	ganiza	ational Leadership	Units:	3
	cross-listed ease identii	course? y course(s)	No		A				
Course d Presents examinat interaction	ion of lead on, ethics, l	rvey of leaders ership models eadership skil	, power and in	d resea fluence decisio	e, team leadership,	acticed cross-c	ering this course in formal organizatior cultural leadership, stra d effective goal implem	itegic styles	s of
-	-	•	ed for each des	-	n requested				
Eligibility		oodi io requii.	on color des	ignatio	, i control				
Permane	nt number	ed courses mu ning approval o	st have comple of omnibus cou	eted the urses, c	e university's review contact the General	w and a Studie	approval process. s Program Office at (48	80) 965-073	39.
A single requirem core area course m  Checklist: Complete  Lit  Ma  Co  Hu  So  His  Cu  A comp	course may lent and m les simultan lay be cour  s for gene e and attace eracy and of thematics mputer/sta manities, I cial and Be tural Scien obal Aware storical Aw ltural Dive  lete pro Signed Gen Criteria Ch Course Sy	ore than one a eously, even if ited toward bo eral studies of the approprioritical Inquiry core courses (latistics/quantifine Arts and I havioral Sciences core courses (lareness courses (lareness courses) in the University in the University in the University for the labus	for more than wareness area approved for th the General lesignations: ate checklist core courses (MA) tative applications (SO/SG) (SO/	require those a Studie  (L)  ons courses (Fes (SB)  crses (C)  crse Pr	ements concurrent reas. With departn is requirement and re courses (CS)	ty, but nental the ma	ourse may satisfy a core may not satisfy require consent, an approved ( ajor program of study.	ements in t	
Contact	informa	ation:							
Name	Dr. Duan	e Roen			P	hone	480-727-6513		
Mail code	1901				E-	mail:	duane.roen@asu.edu	1	
Departn	nent Ch	air/Directo	r approva	l: (Requ	uired)				
Chair/Dire	ctor name	(Typed): <u>Du</u>	ane Roen	, ×		····	Date:10/30/20	13	
Chair/Dire	ctor (Signa	ture):	Sum !	A: .	2		<del></del>		

#### Arizona State University Criteria Checklist for

#### LITERACY AND CRITICAL INQUIRY - [L]

#### Rationale and Objectives

Literacy is here defined broadly as communicative competence in written and oral discourse. Critical inquiry involves the gathering, interpretation, and evaluation of evidence. Any field of university study may require unique critical skills which have little to do with language in the usual sense (words), but the analysis of spoken and written evidence pervades university study and everyday life. Thus, the General Studies requirements assume that all undergraduates should develop the ability to reason critically and communicate using the medium of language.

The requirement in Literacy and Critical Inquiry presumes, first, that training in literacy and critical inquiry must be sustained beyond traditional First Year English in order to create a habitual skill in every student; and, second, that the skills become more expert, as well as more secure, as the student learns challenging subject matter. Thus, the Literacy and Critical Inquiry requirement stipulates two courses beyond First Year English.

Most lower-level [L] courses are devoted primarily to the further development of critical skills in reading, writing, listening, speaking, or analysis of discourse. Upper-division [L] courses generally are courses in a particular discipline into which writing and critical thinking have been fully integrated as means of learning the content and, in most cases, demonstrating that it has been learned.

Students must complete six credit hours from courses designated as [L], at least three credit hours of which must be chosen from approved upper-division courses, preferably in their major. Students must have completed ENG 101, 107, or 105 to take an [L] course.

#### Notes:

- 1. ENG 101, 107 or ENG 105 must be prerequisites
- 2. Honors theses, XXX 493 meet [L] requirements
- 3. The list of criteria that must be satisfied for designation as a Literacy and Critical Inquiry [L] course is presented on the following page. This list will help you determine whether the current version of your course meets all of these requirements. If you decide to apply, please attach a current syllabus, or handouts, or other documentation that will provide sufficient information for the General Studies Council to make an informed decision regarding the status of your proposal.

Proposer: Please complete the following section and attach appropriate documentation.

ASU - [L] CRITERIA						
MAJO	TO QUALIFY FOR [L] DESIGNATION, THE COURSE DESIGN MUST PLACE A MAJOR EMPHASIS ON COMPLETING CRITICAL DISCOURSEAS EVIDENCED BY THE FOLLOWING CRITERIA:					
YES	NO		Identify Documentation Submitted			
<b>/</b>		<b>CRITERION 1:</b> At least 50 percent of the grade in the course should depend upon writing, including prepared essays, speeches, or in-class essay examinations. Group projects are acceptable only if each student gathers, interprets, and evaluates evidence, and prepares a summary report	87.5% of class is based on writing, including papers and discussion board.			
the	e propor	cribe the assignments that are considered in the computation of cours tion of the final grade that is determined by each assignment.	se gradesand indicate			
2. Al	lso:	Please circle, underline, or otherwise mark the information prese the most recent course syllabus (or other material you have submitt verifies this description of the grading process—and label this info "C-1".	ted) that			
Č	1					
		CRITERION 2: The composition tasks involve the gathering,	Required for both the			
		interpretation, and evaluation of evidence	NYT discussion and papers.			
1. Ple	ease des		NYT discussion and papers.			
2. Al	lease des	interpretation, and evaluation of evidence	NYT discussion and papers.  sign ented in ted) that			
2. Al	lso:	Please circle, underline, or otherwise mark the information prese the most recent course syllabus (or other material you have submitt verifies this description of the grading processand label this info	NYT discussion and papers.  sign ented in ted) that			
2. Al	C-2 Lease pro	rinterpretation, and evaluation of evidence scribe the way(s) in which this criterion is addressed in the course describe the way(s) in which this criterion is addressed in the course describe the most recent course syllabus (or other material you have submitt verifies this description of the grading processand label this info "C-2".  CRITERION 3: The syllabus should include a minimum of two substantial writing or speaking tasks, other than or in	NYT discussion and papers.  sign ented in ted) that primation  Includes 7 papers and 5 discussions.			
2. Al	lso:	Please circle, underline, or otherwise mark the information prese the most recent course syllabus (or other material you have submitt verifies this description of the grading processand label this info "C-2".  CRITERION 3: The syllabus should include a minimum of two substantial writing or speaking tasks, other than or in addition to in-class essay exams ovide relatively detailed descriptions of two or more substantial writing or speaking tasks.	NYT discussion and papers.  sign  ented in ted) that primation  Includes 7 papers and 5 discussions.			
2. Al	C-2 Lease pro	Please circle, underline, or otherwise mark the information prese the most recent course syllabus (or other material you have submitt verifies this description of the grading processand label this info "C-2".  CRITERION 3: The syllabus should include a minimum of two substantial writing or speaking tasks, other than or in addition to in-class essay exams ovide relatively detailed descriptions of two or more substantial writing or speaking tasks.	Includes 7 papers and 5 discussions.  Ing or speaking tasks that ented in ted) that or mation			

		ASU - [L] CRITERIA				
<b>√</b>		<b>CRITERION 4:</b> These substantial writing or speaking assignments should be arranged so that the students will get timely feedback from the instructor on each assignment in time to help them do better on subsequent assignments. <i>Intervention at earlier stages in the writing process is especially welcomed</i>	Students will be provided timely feedback on all 7 papers.			
	Please describe the sequence of course assignmentsand the nature of the feedback the current (or most recent) course instructor provides to help students do better on subsequent assignments					
2. Also:  Please circle, underline, or otherwise mark the information presented in the most recent course syllabus (or other material you have submitted) that verifies this description of the grading processand label this information "C-4".						

#### **Course Syllabus**

Course

Print the complete syllabus

Informat ion

Course Number: OGL 200

Course Title: Introduction to Organizational Leadership

Credits: 3

Prerequisites: None

Faculty:

Name: Dr. Jessica Hirshorn

Office: School of Letters & Sciences

Phone: (480)727-7337

Email address: jessica.hirshorn@asu.edu

Skype address: Jessica.hirshorn

Office hours: Tuesday and Thursday 9:00-11:30, Evening hours

by appointment by phone or Skype

#### **Catalog Description**

OGL 200: Intro to Organizational Leadership presents a broad survey of leadership theory and research as currently practiced in formal organizations. Includes examination of leadership models, power and influence, team leadership, cross-cultural leadership, strategic styles of interaction, ethics, leadership skill development, decision-making techniques and effective goal implementation.

**Course Overview** 

The course focus is leadership in organizations with emphasis on effectiveness and improved leadership skills. It will present a broad survey of theory, research, and the practice of leadership in formal organizations. The course material covers concepts relative to personal leadership abilities, managing the leadership of others, and managing leadership in systems.

Module 1: The Nature of Leadership and Managerial Work

Module 2: Effective Leadership Behavior, Organizational Change

and Innovation

Module 3: Leadership Traits, Skills and Empowerment

Module 4: Leadership Theory, Power and Influence

Module 5: Dyadic Relations, Team Leadership

Module 6: Leadership Types & Leadership Skills

Module 7: Intercultural Leadership & Wrap-up

#### **Learning Outcomes**

At the completion of this course, students will be able to:

- Recognize the concept of leadership and the difference between management and leadership activities.
- Identify the different indicators of leadership effectiveness.
- Recognize the activities that impact leadership actions and activities.
- Evaluate the student's own personal leadership characteristics.

Course

Course Schedule

Fopics, Module Schedul 1  2, & Grading	8/22- 8/28	Topic  The Nature of Leadership and Managerial Work	Sunday: Post Introduction Read Chapters 1 & 2 Take Quiz 1  Wednesday: Subscribe to the NYT Manger's Workshop Pre- Workshop Paper 1  Enrichment:	Points  40  Z0  Comment (JH1): c-1, c-2, c-3, c-4
2	8/29- 9/4	Effective Leadership Behavior, Organizational Change and Innovation	Watch Video Lecture Sunday: Read Chapters 3 & 4 Take Quiz 2 NYT Discussion Forum (Initial Post by Sunday, Peer Response by Wednesday)  Wednesday Manger's Workshop- Buff Paper 2  Enrichment: Watch Video Lecture	40 35 Comment [JH2]; C-1, C-2

	540.			:: ::	
	€ 3	9/5-	Leadership	Sunday:	The first control of the property of the prope
		9/11	Traits, Skills and	Read Chapters 5 & 6	Section (Control of Control of Co
			Empowerment	<u>Take Quiz 3</u>	AND THE STATE OF T
				NYT Discussion	40 married and the second seco
				Forum (Initial Post by	3{ Comment [JH4]; C1, C2
				Sunday, Peer Response	Agency and the control of the contro
				by Wednesday)	The state of the s
		not strain Autorization		Wednesday	Control State Assessment of the Control State Assessment of th
				Manger's Workshop- Jim	70
				Paper 3	Comment [JH5]: C-1, C-2, C-3, C-4
					AND STATE OF THE CONTROL OF THE CONT
				Enrichment:	
				<u> Watch Video Lecture</u>	Company of the Compan
	4	9/12-	Leadership	Sunday:	
		9/18	Theory, Power	Read Chapters 7 & 8	
			and Influence	Take Quiz 4	40
				NYT Discussion	3{ Comment [JH6]: C-1; C-2
				Forum (Initial Post By	
				Sunday, Peer Response	
				by Wednesday)	
				Wednesday	70
				Manger's Workshop-	
				John	
				Paper 4	Comment [3H7]: C-1; C-2, C-3, C-4
le de Sie Medice Gregoria de Lina (1882)					
				Enrichment:	
				Watch Video Lecture	
				· ·	ji lepi, Kuli ka Mala Malawa u ini lepuggi Afri

5	9/19-	Dyadic Relations	Sunday:	The state of the s
	9/25	& Team	Read Chapters 9 & 10	Accounting game a belief and have a cortex of the control of the cortex
		Leadership	<u>Take Quiz 5</u>	40
			NYT Discussion	35
			Forum (Initial Post By	Comment [JH8]; C-1, C-2
1.5			Sunday, Peer Response	Edit (ST) Charles (The Park Shall Sh
			By Wednesday)	Se behalf had greete versient to de transport of the tran
				A constitution of the cons
			Wednesday:	The state of the s
			Manger's Workshop- Lisa	70
			Paper 5	≥ Comment [JH9]: C-1, C-2, C-3, C-4
				Control Contro
			Enrichment:	
			Watch Video Lecture	A CONTROL LANGUAGE AND
6	9/26-	Leadership	Sunday:	
	10/2	Types, Skills	Read Chapters 11, 12 &	
1000000		and Ethics	<u>13</u>	
			Take Quiz 6	60
			NYT Discussion	35
			Forum (Initial Post By	j-{Comment [3H10]: C-1; C-2
			Sunday, Peer Response	
			by Wednesday)	
			Wednesday	70
			Manger's Workshop-	
			Wilson	
			Paper 6	Comment [JH11]: C-1, C-2, C-3, C-4
			Enrichment:	
			: :	

			<u>Play Quandary</u>	
7	10/3-	Intercultural	Sunday:	Section (Section (Sec
	10/11	Leadership &	Read Chapters 14 & 15	
	Friday	Course Wrap-up	Take Quiz 7	40
		illioning to inscribe Steed white High Clare was a programmed the continue	Friday:	
			<u> Manager's Workshop:</u>	CONTROL OF SERVICE SER
		onso quinte primare a servicular s	<u>Post Assessments</u>	270 The first of the control of the
			Paper 7	Comment [JH12]: C-1, C-2, C-3, C-4
			Extra Credit	3(Comment [JH13]: C-1, C-2
			<u>Course Evaluation</u>	
			Enrichment	Control of the Contro
			<u>Watch Video</u>	A company of the second of the

### **Description of Assignments**

**Readings and Quizzes:** Each week you will be assigned chapters in the Yukl textbook to read. Your comprehension of the material will be evaluated through weekly quizzes. For each chapter of the book there are five multiple choice quiz questions. If the weekly assignment is to read two chapters that week's quiz will consist of ten multiple choice questions.

New York Times Discussions: After subscribing to the New York
Times Leadership Forum you will be emailed daily leadership articles.
Each of these articles has accompanying questions which challenge you
to think critically about current issues in leadership. Each week you are
to choose an article to read and answer the questions. You are to then

Comment [JH14]: C-1, C-2

post the name of your article along with the answers to your discussion questions on to the module's NYT Contemporary Issues in Leadership Discussion Forum. Then respond to three of your peer's posts.

Manager's Workshop: The Manager's Workshop is designed to enhance student understanding of motivation theories and how they can be applied to manage "real world" employee performance problems. It does so by providing a highly interactive simulation that places students in the role of a manager who must make a series of decisions about how to handle very different types of performance issues across a group of five sales people. This type of learning experience enables students to think and act like managers and to appreciate the practical value of motivation theories at a higher level of mastery.

Each week you will be assigned a different employee to lead and motivate. First you are to examine the employees personnel file by researching their resume, sales, and self assessment, then use the phone to communicate with the employee and make decisions based on the skills that you have learned. Lastly, in part 2 of the weekly papers you are to write about and reflect upon your decision making process.

# Here is a brief description of each of the features found in the Manager's Workshop:

**Telephone**—allows you to interact with your five employees exhibiting performance problems—point at the phone and click on the name of an employee

**Introduction**—a brief introduction to the MW from the developer of the program

**Theory Videos**—brief discussions of important perspectives for managing motivation effectively

**Cases**—examples of ways real organizations have applied motivational concepts effectively

**Mastery Tests**—an assessment of your mastery of motivation concepts including tutorial assistance when you need it

**OMEGA**—an orientation to your new company and your new job

**MW Help—**a brief overview of the Manager's Workshop and description of its features

**Credits**—recognition of the people who contributed to the development of the MW

**Decision History**—a record of every management decision you make and the consequences of your decisions

Personnel—the personnel records for your five employees exhibiting performance problems, including resumes, sales records, self-assessment results, miscellaneous comments from a prior manager, and your decision history for each employee

**Satisfaction Assessment**—measures eight aspects of your job satisfaction

**Motivation Style Assessment**—measures three aspects of your motivational style

Weekly Papers: Each week you will be required to complete a weekly paper. Papers will require the gathering, interpretation and evaluation of evidence. In Part 1 of the papers you are required to apply textbook learning through case studies or other exercises that require the use of critical thinking skills. Part 2 requires you to reflect upon your decision making process in the Manager's Workshop. Papers should be double space, in 12 point font and 2-4 pages in length.

Comment [JH15]: C-1, C-2, C-3, C-4

Grading

Grade	Percentage	Points Range
A	90 - 100%	1000-900
В	80 - 89%	899-800
С	70 - 79%	799-700
D	60 – 69%	699-600
E/F	Below 60%	599 and below

### **Grading Procedure**

Grades will not be rounded. Late assignments will be penalized 10% for each module due date that they are late.

#### Textboo Texts Used:

ks

The textbook and Manager's Workshop simulation are available online as part of the course shell. You will need to obtain a subscription to the New York Times.

#### Textbook:

Yukl, Gary (2013). Leadership in Organizations, 8th Ed., Pearson Publishing. ISBN-10:0132771861

Lectures based upon @ Pearson Content

#### **Online Simulation:**

Dunham, Randali (2004). Manager's Workshop 3.0, 3 Ed., Upper Saddle River, NJ, Prentice Hall Publishing. ISBN-10:0131409778

#### **New York Times:**

New York Times Leadership Forum. Subscribe

at: <u>www.nytimes.com/educationrate</u> Access Daily Leadership Articles

at: www.nytimesinleadership.com

# Course Policies

Policies &

Procedu res

### **Communicating With the Instructor**

This course uses a discussion board called "Cyber Cafe" for general questions about the course. Prior to posting a question, please check the syllabus, announcements, and existing posts. If you do not find an answer, post your question. You are encouraged to respond to the questions of your classmates.

Email questions of a personal nature to your instructor. You can expect a response within 48 hours.

## **Online Course**

This is an online course. There are no face-to-face meetings.

#### **Email and Internet**

ASU email is an official means of communication among students, faculty, and staff. Students are expected to read and act upon email in a timely fashion. Students bear the responsibility of missed messages and should check their ASU-assigned email regularly.

All instructor correspondence will be sent to your ASU email account.

#### **Course Time Commitment**

This three-credit course requires approximately 135 hours of work. Please expect to spend around 18 hours each week preparing for and actively participating in this course.

#### **Late or Missed Assignments**

Notify the instructor **BEFORE** an assignment is due if an urgent situation arises and the assignment will not be submitted on time. Published assignment due dates (Arizona Mountain Standard time) are firm. Please follow the appropriate University policies to request an accommodation for religious practices or to accommodate a missed assignment due to University-sanctioned activities. Late assignments will be penalized 10% for each module due date that they are late.

#### Submitting Assignments

All assignments, unless otherwise announced, MUST be submitted to the designated area of LearningStudio. Do not submit an assignment via email.

#### Drop and Add Dates/Withdrawals

This course adheres to a compressed schedule and may be part of a sequenced program, therefore, there is a limited timeline to drop or add the course. Consult with your advisor and notify your instructor to add or drop this course. If you are considering a withdrawal, review the following ASU policies: Withdrawal from Classes, Medical/Compassionate Withdrawal, and a Grade of Incomplete.

#### **Grade Appeals**

Grade disputes must first be addressed by discussing the situation with the instructor. If the dispute is not resolved with the instructor, the student may appeal to the department chair per the University Policy for Student Appeal Procedures on Grades.

#### **Student Conduct and Academic Integrity**

ASU expects and requires its students to act with honesty, integrity, and respect. Required behavior standards are listed in the <u>Student Code of Conduct and Student Disciplinary</u>

Procedures, Computer, Internet, and Electronic Communications policy, <u>ASU Student Academic Integrity Policy</u>, and outlined by the <u>Office of Student Rights & Responsibilities</u>. Anyone in violation of these policies is subject to sanctions.

Students are entitled to receive instruction free from interference by other members of the class. An instructor may withdraw a student from the course when the student's behavior disrupts the educational process per <u>Instructor Withdrawal of a Student for Disruptive Classroom Behavior</u>.

Appropriate online behavior (also knows as *netiquette*) is defined by the instructor and includes keeping course discussion posts focused on the assigned topics. Students must maintain a cordial atmosphere and use tact in expressing differences of opinion. Inappropriate discussion board posts may be deleted by the instructor.

The Office of Student Rights and Responsibilities accepts incident

<u>reports</u> from students, faculty, staff, or other persons who believe that a student or a student organization may have violated the Student Code of Conduct.

#### **Prohibition of Commercial Note Taking Services**

In accordance with <u>ACD 304-06 Commercial Note Taking Services</u>, written permission must be secured from the official instructor of the class in order to sell the instructor's oral communication in the form of notes. Notes must have the notetaker's name as well as the instructor's name, the course number, and the date.

#### **Course Evaluation**

Students are expected to complete the course evaluation. The feedback provides valuable information to the instructor and the college and is used to improve student learning. Students are notified when the online evaluation form is available.

#### Syllabus Disclaimer

The syllabus is a statement of intent and serves as an implicit agreement between the instructor and the student. Every effort will be made to avoid changing the course schedule but the possibility exists that unforeseen events will make syllabus changes necessary. Please remember to check your ASU email and the course site often.

#### **Accessibility Statement**

In compliance with the Rehabilitation Act of 1973, Section 504,

and the Americans with Disabilities Act of 1990, professional disability specialists and support staff at the Disability Resource Center (DRC) facilitate a comprehensive range of academic support services and accommodations for qualified students with disabilities.

Qualified students with disabilities may be eligible to receive academic support services and accommodations. Eligibility is based on qualifying disability documentation and assessment of individual need. Students who believe they have a current and essential need for disability accommodations are responsible for requesting accommodations and providing qualifying documentation to the DRC. Every effort is made to provide reasonable accommodations for qualified students with disabilities.

Qualified students who wish to request an accommodation for a disability should contact their campus DRC.

rempe Campus	Polytechnic Campus
http://www.asu.edu/studentaff	http://www.asu.edu/studentaff
airs/ed/drc/	airs/ed/drc/
480-965-1234 (Voice)	480-727-1165 (Voice)

480-965-9000 (TTY)

480-727-1009 (TTY)

West Campus	Downtown Phoenix Campus
http://www.west.asu.edu/drc/	and ASU Online
University Center Building	http://campus.asu.edu/downto
(UCB), Room 130	wn/DRC

602-543-8145 (Voice)

University Center Building, Suite 160 602-496-4321 (Voice) 602-496-0378 (TTY)

#### Technica Computer Requirements

Require ments &

Support

This course requires a computer with Internet access and the following:

- · A web browser (Chrome, Internet Explorer, Mozilla Firefox, or Safari)
- Adobe Acrobat Reader (free)
- Adobe Flash Player (free)
- Microphone (optional) and speaker

# **Technical Support**

This course uses LearningStudio to deliver content. It can be accessed through MyASU at http://my.asu.edu or the LearningStudio home page athttp://ecollege.asu.edu.

To monitor the status of campus networks and services, visit the System Health Portal at <a href="http://syshealth.asu.edu/">http://syshealth.asu.edu/</a>.

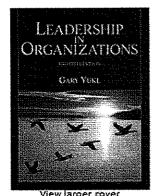
To contact the help desk you have two options:

- chat/email: <a href="http://247support.custhelp.com/">http://247support.custhelp.com/</a>
- call toll-free at 1-855-278-5080, option 5, then option 3



# Student Tip for being Successful:

- · check the course daily
- · read announcements
- read your personalized feedback in the gradebook
- read and respond to course email messages as needed
- complete assignments by the due dates specified
- create a study and/or assignment schedule to stay on track



# Leadership in Organizations, 8th Edition

By Gary A. Yukl Published by Prentice Hall Copyright © 2013 Published Date: Jan 10, 2012

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About this title

#### Description

An exploration of what makes an effective leader.

Leadership in Organizations provides a balance of theory and practice as it surveys the major theories and research on leadership and managerial effectiveness in formal organizations.

The eighth edition includes new examples, citations, and guidelines, and has been enhanced for better clarity and presentation.

#### **Table of Contents**

Chapter 1. Introduction

Chapter 2. Managerial Work

Chapter 3. Effective Leadership Behavior

Chapter 4. Leading Change and Innovation

Chapter 5. Participative Leadership and Empowerment

Chapter 6. Leadership Traits and Skills

Chapter 7. Contingency Theories and Adaptive Leadership

Chapter 8. Power and Influence Tactics

Chapter 9. Dyadic Relations and Followers

Chapter 10. Leadership in Groups and Teams

Chapter 11. Strategic Leadership in Organizations

Chapter 12. Charismatic and Transformational Leadership

Chapter 13. Ethical, Servant, Spiritual, and Authentic Leadership

Chapter 14. Cross-cultural Leadership and Diversity

Chapter 15. Developing Leadership Skills

Chapter 16. Overview and Integration