Example of a Salesforce Portal Case Triggered by a Student's eAdvisor Status

Status	Conferred with Student by Email
Subject	eAdvisor Change Major - Spring 2017 Enrolled
Description	S67 hold, but enrolled for Fall 2017

▼ Outreach Details

Recommended Action(s)	correct schedule - to be on track
Recommended Action(s) Other	
Student's Intention	
What term would the student return?	

▼ System Information

Case Record Type	(Admin Only) ASU Advisor Outreach
Type	Retention Alert
Category	eAdvisor Off Track
Priority	Normal

[Edit] [Close Case] [Transfer Ca]

Case Comments   [New]

No records to display

Emails   [Send an Email]