Example of a Salesforce Portal Case Triggered by a Student’s eAdvisor Status

<table>
<thead>
<tr>
<th>Status</th>
<th>Confirmed with Student by Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subject</td>
<td>eAdvisor Change Major - Spring 2017 Enrolled</td>
</tr>
<tr>
<td>Description</td>
<td>S67 hold, but enrolled for Fall 2017</td>
</tr>
</tbody>
</table>

**Outreach Details**

- **Recommended Action(s):** Correct schedule - to be on track
- **Recommended Action(s) Other:**
- **Student's Intention:**
- **What term would the student return?**

**System Information**

- **Case Record Type:** (Admin Only) ASU Advisor Outreach
- **Type:** Retention Alert
- **Category:** eAdvisor Off Track
- **Priority:** Normal

**Case Comments**

- **New**

No records to display

**Emails**

- **Send an Email**